



The National Association of Rural Health Clinics 2010 Spring Institute

March 24-26, 2010

Hyatt Regency
123 Losoya Street
San Antonio, TX 78205

Room reservations can be made by calling **210-222-1234** or **800-233-1234**. The discounted room rate is \$159.00/night plus tax. The reservation deadline is March 3, 2010.

**Please make reservations early before
NARHC's room block is full!**

Draft agenda and registration form are included.

NOTE: Please use one registration form per person.

Registration Form
March 24 – 26, 2010
Hyatt Regency, San Antonio, TX
ONE REGISTRATION FORM PER PERSON

Name: _____ Title: _____

Facility Name: _____

_____ Provider Based RHC _____ Independent RHC _____ Other

Address: _____

City: _____ State: _____ Zip Code: _____

Phone: _____ Fax: _____

Email: _____

Registration Fees:

Spring Institute Registration:

_____ NARHC Members (\$400)
_____ Non-Members (\$500)

Additional Registrants (same clinic):

_____ NARHC Members (\$325/person)
_____ Non-Members (\$450/person)

NOTE: Registration fees above include the pre-conference. If you choose to attend the pre-conference only, the cost is listed below.

Pre-Conference Only Registration:

_____ NARHC Members (\$200/person) _____ Non-Members (\$250/person)

Breakout session selections March 25th, 2010 : Please mark only one selection per time slot.

11:00 am - 12:00 pm

_____ Advanced Billing

OR

_____ Patient Centered Medical Home

1:00 pm - 2:00 pm:

_____ Advanced Cost Reporting

OR

_____ Veteran's Administration

Do you have any specific dietary needs? _____ **Please list:** _____

Method of Payment: (Check one)

_____ Check _____ Visa _____ Master Card

Credit Card Number: _____

Expiration Date: _____ Three digit security code: _____

Name on Card: _____

Credit Card Billing Address: _____

Amount: _____ Signature: _____

Return completed form to:

National Association of Rural Health Clinics
2 East Main Street
Fremont, MI 49412
1-866-306-1961

OR

By faxing to 231-924-4882
if paying with a credit card

NARHC SPRING INSTITUTE
Pre-Conference
Wednesday, March 24, 2010

7:00 am – 8:00 am	Registration
8:00 am – 9:30 am	<p>“Billing 101” <i>Jeff Bramshreiber, Partner, Wipfli, LLP, Green Bay, Wisconsin</i></p> <p>This session will cover basic concepts related to Medicare billing in the rural health clinic. Adequate time will be allotted for questions and answers. At the conclusion of this session, participants will have knowledge of:</p> <ul style="list-style-type: none"> • Common RHC billing issues • Differences between billing for RHC and non-RHC services • Billing for preventive services • Use of RHC revenue codes • Reporting flue and pneumococcal vaccines
9:30 am – 9:45 am	Networking Break – Coffee and Beverages Provided
9:45 am – 11:00 am	<p>“Cost Reporting 101” <i>David S. James, CPA, North American Healthcare Management Services, St. Louis, Missouri</i></p> <ul style="list-style-type: none"> • Understand the general components and concepts of the rural health clinic cost report • Compile information necessary for the preparation of the cost report • Understand changes and updates to the cost reporting process
11:00 am – 12:00 pm	<p>“Annual To-Do List for Rural Health Clinic Compliance” <i>Charles James, CPA, North American Healthcare Management Services, St. Louis, Missouri</i></p> <ul style="list-style-type: none"> • The various sources of RHC compliance regulations; • Review the annual requirements of RHC compliance; • Review your Annual ‘To-Do List’ for the facility and the RHC Policy and Procedure Manual; • Discuss the Annual Review and Program Evaluation. <p>This presentation will review requirements of an RHC compliance program. Participants will gain an understanding of the annual requirements that will help ensure that RHC regulations are met. The areas covered will be: facility requirements as stated in the RHC regulation, drug and biological storage, emergency equipment, staffing, employee in-services, policy and procedure review, the annual evaluation, executive committee participation, medical record review, and the State Operations Manual (RHC Inspector Guide).</p>
12:00 – 1:00 pm	Lunch (On Your Own)
1:00 – 2:30 pm	<p>“RHC/FQHC Issues” <i>Gail Nickerson, Director of Clinic Services, Adventist Health, Roseville, California</i></p> <ul style="list-style-type: none"> • Participants will learn about strategies to work collaboratively with FQHCs • Participants will be able to detail some of the similarities and differences between RHCs and FQHCs
2:30 pm – 2:45 pm	Networking Break – Coffee, Beverages, and Snacks Provided
2:45 pm – 4:00 pm	<p>“Office Morale” <i>Robin Veltkamp, Medical Practice & Compliance Specialist, Health Services Associates, Fremont, Michigan</i></p> <ul style="list-style-type: none"> • What is Morale? • What causes good or bad morale? • How to promote good morale • Ideas for morale boosters

4:00 pm – 5:00 pm	<p>“Quality Assessment and Performance Improvement (QAPI)” <u>Beth Ann Perkins, RN, Principal, Health Consulting Strategies, Inc., Grand Ledge, MI</u></p> <ul style="list-style-type: none"> • Participants will be able to identify all components of the RHC Program Evaluation standard. • Participants will be able to identify all components of the proposed QAPI Program standard. • Participants will have a working knowledge of how to lead their staff through process improvement utilizing the Flow Chart tool covered in the session
	Enjoy Your Evening!

**NARHC SPRING INSTITUTE
Thursday, March 25, 2010**

7:00 - 8:00 am	Registration
8:00 – 8:15 am	<p>“Welcome and Conference Overview” <u>Wm. John Gill, PA, President, Pioneer Medical Center, Wauchula, Florida</u></p>
8:15 - 9:30 am	<p>“Legislative Update” <u>Bill Finerfrock, Executive Director, NARHC, Washington, DC</u></p>
9:30 – 9:45 am	Networking Break - Coffee and Beverages Provided
9:45 - 11:00 am	<p>“Tele-Health for Rural Veterans” <u>TBA</u></p> <ul style="list-style-type: none"> • Describe the current size and breadth of VHA's tele-health capacity • Learn VHA's best practices for integrating tele-health in rural areas • Identify clinical, technical and managerial challenges involved in creating tele-health networks • Discuss the opportunities for expanding access that VHA current tele-health platforms offer in the future
11 :00 – 12 :00 pm	<p>Breakout Sessions “Advanced Billing” <u>Charles James, CPA, North American Healthcare Management Services, St. Louis, Missouri</u></p> <ul style="list-style-type: none"> • A discussion of bundling incident-to services with encounters to revisit what should be bundled, what should be billed and what should never be billed to Medicare Part B fee-for-service; • Rural Health Clinic Services vs. Non-RHC services – what services should be bundled, what services can be billed to fee-for-service, and what services should not be billed; • Main differences between Independent and Provider-Based billing; • Carve Outs – The participant will gain an understanding of the various types of carve-outs focusing on How-to and How-NOT to carve out them out; • Preventive Services vs. Routine Services – This presentation will discuss when it is appropriate to submit claims for preventive services. We will also differentiate between preventive and routine services and the differences in how to bill them; • Direct Data Entry System. This section will familiarize participants with the mechanism for getting common ‘problem claims’ submitted and paid. We will also discuss the tools available on the DDE (FISS) system

	<p>“Patient Centered Medical Home” <i>Marge Young, Administrator, Pine Medical Group, Fremont, Michigan</i></p> <ul style="list-style-type: none"> • The Patient and Provider as Partners • How to utilize a Patient Registry for Performance Reporting • How to encompass Individual Care Management into your practice • Patient Portal, how to set up and utilize • Utilization of Extended Access, Test Tracking, E-Scribe • The Patient Advocate, link to Community Resources
12:00 – 1:00 pm	Lunch – Provided
1:00 – 2:00 pm	<p>Breakout Session “Advanced Cost Reporting” <i>Jeff Bramschreiber, Partner, Wipfli, LLP, Green Bay, Wisconsin</i></p> <p>This session will cover advanced topics related to the Medicare rural health clinic cost report. Included will be several real-life case examples of common cost reporting inaccuracies and opportunities for improvement. At the conclusion of this session, participants will understand the cost report implication of:</p> <ul style="list-style-type: none"> • Accounting for non-RHC activities and “carve-outs” • Accumulating encounter statistics • Application of provider productivity standards • Claiming reimbursement for Medicare bad debts • Allocating hospital shared costs to the Rural Health Clinic • Various operational strategies designed to expand clinic services <p>“Challenges of Reintegration for Combat Veterans and their Families” <i>TBA</i></p> <ul style="list-style-type: none"> • Identify key issues of reintegration facing combat veterans, their families and communities • Learn the role of healthcare providers with integrating veterans • Gain knowledge of VA services for collaboration and access
2:00 – 2:15 pm	Networking Break - Coffee and Beverages Provided
2:15 – 3:15 pm	<p>“Overview of Transition to Medicare Advantage Plans” <i>Ron Nelson, PA Associate Executive Director, NARHC, Fremont, Michigan</i></p> <ul style="list-style-type: none"> • Review the changes with new regulations for Medicare Advantage Plans • Discuss contracting issues as Managed Care Plans are finalizing networks under new guidelines • Discuss strategies to maximize relationship with Medicare Advantage Plans • Session will include participation from Medicare Advantage Plans
3 :15 – 4 :00 pm	<p>“Accreditation Process” <i>Jeff Percy, , Executive Director, AAAASF, Gurnee, Illinois</i></p> <p>Learn more about an exciting new opportunity for RHC certification and re-certification.</p>
4 :00 – 5 :00pm	<p>MAC Discussion Panel <i>All MAC’s have been invited.</i></p> <ul style="list-style-type: none"> • Changes in process since implementation of MAC. • Address specific issues related to billing both Part A & B methods. • Identify point of contact for RHC’s.
5 :00 – 5:30 pm	<p>Ask the Expert Moderators: <i>Ron Nelson and Wm. John Gill</i></p> <p>There will be a variety of speakers to ask YOUR questions to. We do ask you to submit your questions ahead of time to help efficiently use this time.</p>
5:30 pm	Enjoy Your Evening!

NARHC SPRING INSTITUTE
Friday, March 26, 2010

7:00 – 8:00 am	Coffee and Beverages
8:00 – 9:00 am	“CMS Update” <i>Becky Peal-Sconce, Regional Rural Health Coordinator, CMS, Dallas, Texas</i> At the end of this session, participants will have a better understanding of the latest updates from CMS.
9:00 - 10:00 am	“The Meaningful Use of Electronic Health Records” <i>Michael McNeely, Technical Assistance Coordinator, HRSA, Rockville, Maryland</i> <ul style="list-style-type: none">• What is meaningful use and how does it differ between Medicaid and Medicare?• How does Meaningful Use Impact Rural Health clinics?• What can a rural health clinic expect in incentives?• What do we need to do?
10:00- 10:15 am	Networking Break – Coffee and Beverages Provided
10:15 – 12:00 pm	“Workforce Issues” <i>Michelle Goodman, Public Health Analyst, HRSA, Rockville, Maryland</i> At the end of the presentation participants will have received an update on HRSA’s workforce programs and initiatives that are currently in place and their role in training and recruiting RHC providers.
12:00 pm	Adjournment

NARHC Conference Cancellation Policy

If a participant cancels their registration 45 days before the hotel reservation cut off date, which is 30 days prior to the event, then NARHC will give a full refund.

If a participant cancels their registration after the hotel reservation cut off date, NARHC will refund the amount paid by participant **minus 25%** for administrative fees.

If a participant cancels their registration due to illness or death in the family, these situations will be decided upon an individual basis by the Board at their next meeting.