



NARHC ELECTION

2021 Board of Director Candidates

There are **3** openings on the NARHC Board of Directors for 2020. These positions will be voted into office by the members via absentee ballot leading up to the NARHC Annual Meeting on **Thurs., Oct. 15, 2020**. The top 3 candidates with the most votes will serve out three-year terms: January 1, 2021 — December 31, 2023.

Erin Aune, MBA, CPC, CRHCP



Erin is the Director of the Glasgow Clinic Specialty Care Division at Frances Mahon Deaconess Hospital overseeing Orthopedics, General Surgery, and OBGYN. She also oversees the operations and marketing of Hi-Line Med Spa, which she helped launch, bringing a new service line to the community. Erin participated in the implementation and build of a new EMR system and electronic policies/procedures program. She has been with FMDH for 5 years, but also has experience as the Director of Finance and the Director of Human Resources at a local nursing home. Erin has served on the Glasgow Chamber of Commerce Board of Directors for the past 8 years, and during this time, she has had the role of President, Vice President, Past President, and Secretary.

Being born and raised in the rural community of Glasgow, Erin is very active in volunteering for community events and attending sporting events with her children; she also serves on the Board of Directors for the Glasgow Wrestling Club that her children are active participants in. On a personal note, Erin enjoys cooking, spending time with family and friends, watching her kids participate in sports, and spending time on the lake.

Erin would love the opportunity to serve on the NARHC board and be able to represent the State of Montana. She would enjoy being an advocate for Rural Health Clinics in the area and keeping facilities informed and up to date on new information, as well as providing them with education. She would appreciate your support to serve on the board, as she would be a great addition with her dedication and well-rounded knowledge base for Rural Health Clinics. Erin is very outgoing and would enjoy this opportunity to grow and build networking relationships.

Erin Aune, MBA, CPC, CRHCP

Director of the Glasgow Clinic Specialty Care Div., Frances Mahon Deaconess Hosp., 221 5th St S., Glasgow, MT 59230
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Michael Calhoun, MBA — Incumbent



Michael is the Chief Operating Officer for Citizens Memorial Hospital (CMH), an integrated healthcare system that owns and operates 13 certified Rural Health Clinics. All are NARHC members. He has worked for CMH in various positions for 20 years before assuming his current role in January 2020.

Michael currently serves on the National Association of Rural Health Clinics (NARHC) Board of Directors. He also has previously served as a board member and President of the Missouri Association of Rural Health Clinics (MARHC). Working for CMH and serving as a board member for NARHC and MARHC has ignited a passion within Michael for rural healthcare. It is his desire to draw from his experience to continue to advocate for the advancement, growth, and support of the RHC program locally and nationally.

Michael was named to the Board of Examiners for the 2015 Malcolm Baldrige National Quality Award. The Baldrige Award is the nation's highest honor for organizational innovation & performance excellence. Those selected meet the highest standards of qualification & peer recognition, demonstrating competencies related to customer focus, communication, ethics, action orientation, team building & analytical skills.

Michael has his Bachelor degree and his Master degree in Business Administration from Southwest Baptist University.

Michael Calhoun

Chief Operating Officer, Citizens Memorial Hospital, 1500 N. Oakland Ave., Bolivar, MO 65613
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Denise Dale, BA



Denise is the operations manager of Rural Health clinics for Valley Health of Virginia. She oversees 17 rural health clinics in 3 states; Virginia, West Virginia and Maryland. She has been in practice operations for more than 30 years and has overseen the transition of 12 practices to rural health clinic status.

"NARHC has been a vital link to people, services and information that guided transition and decision making for our clinics. It has been an important and reliable source for the complex information we need to navigate our current crisis. Serving on the board would give me the opportunity to give back and to help improve the outreach and services that our members need in their everyday operations. It would allow me to represent an area of the country that has not had an opportunity to contribute to the board. I have seen the difference that rural health clinics and advocacy has made in our communities and I am proud that I am associated with their establishment and success."

She appreciates your support for the NARHC Board of Directors.

Denise Dale, BA

Operations Manager for Rural Health, Valley Health Systems, 135 Memorial Drive, Luray Virginia 22835

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Colt Hatcher, MHA



As the Director of Rural Health Clinics for Goodall-Witcher in Clifton since 2017, Colt Hatcher has led regional multi-specialty physician practices, & functioned as the health system's Chief Operating Officer. At Goodall-Witcher, he oversaw a 5 percent increase in the clinic system volume and a 28 percent increase in the clinic system revenue during his first year on the job. He also played a key role on the administrative team that diplomatically passed the establishment of a Hospital District in Bosque County during 2018 General Election.

Prior to that, Colt served as Office of Talent Management Sustainability Specialist for Parkland Health & Hospital System in Dallas, as the CEO for the Weatherford Rehabilitation Hospital, as the Chief Operating Officer for Nocona General Hospital, and worked alongside clinical staff for the Women, Infant and Children Services Division at John Peter Smith Hospital in Fort Worth. Colt represents a senior executive leader with progressive experience up through the c-suite with proven success driving desired outcomes and cultivating change. He brings experience to the table in leading teams to success through open communication, developing and executing sound business strategy, engaging stakeholders, and encouraging growth and collaboration.

He currently serves on the Texas Hospital Association Leadership Development Council and has been a guest lecturer at the Southern Methodist University's Neely College of Business. For Colt, the most important aspect of healthcare in today's environment is relationships. "As healthcare leaders, we have to have relationship with patients, providers, lawmakers, family members, nurses, vendors and a multitude of others. If our relationships fail, our healthcare system fails. We must be able to relate to all of these groups of people on a personal level to impact how they view healthcare, how they manage and change their own situation, and they perceive the healthcare industry of our country."

Colt Hatcher, MHA

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Patty Harper, RHIA, CHTS-IM, CHTS-PW, CHC — Incumbent



Patty Harper is CEO of InQuiseek Consulting, a healthcare consulting firm servicing critical access hospitals, rural health clinics & other organization across the United States. She has over 22 years of healthcare experience in the areas of healthcare finance & reimbursement, health information management, compliance & practice management. She began her healthcare career as a hospital controller & reimbursement analyst. Patty holds a B.S. in Health Information Administration (cum laude) from Louisiana Tech University. She is credentialed through AHIMA as a RHIA, CHTS-IM, & CHTS-PW. Patty successfully completed AHIMA's ICD-10 Academy & has been recognized as an ICD-10 Trainer. She is Certified in Healthcare Compliance (CHC®) through the Compliance Certification Board.

Patty is a frequent speaker & contributor for national, state, regional & rural healthcare associations on these & other reimbursement-related topics. She has held memberships regional, state & national organizations throughout her healthcare career including NARHC, NRHA, AHIMA, MGMA, & HFMA. Patty currently serves on the NARHC Board & LRHA.

Patty Harper, RHIA, CHT-IM, CHTS-PW, CHC

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Kristen Ogden, RN



Kristen is the Director of Clinic Quality and Accreditation for Ozarks Community Hospital in Gravette, Arkansas which also has 12 Rural Health Clinics in Southwest Missouri and Northeast Oklahoma. Kristen has held many titles and duties over the last 14 years with OCH including hospital nursing and clinic positions. As Clinical Quality Director, she has found a passion for rural health and recognizes the need for advancing access for these communities. Kristen was raised in the small rural community of Walnut Grove, MO and understands the barriers to resources for healthcare and is passionate about making a change to impact these barriers.

Kristen has presented at conferences for the Primary Care Health Home team forums and educational presentations for OCH organizational managers meetings.

Kristen is a graduate from Lester E. Cox College of Nursing in Springfield, Missouri. Her experience as a nurse leader within OCH has fueled her desire to improve quality care in the rural communities served by OCH and beyond. If chosen to be a member of the board, Kristen would lend her personal and professional experiences and also greatly appreciate the opportunities to expand her knowledge with all of the experience from the other board members.

Kristen Ogden, RN

Director of Clinic Quality and Accreditation, Long Term Care Director, Ozarks Community Hospital, 1101 Jackson St., Gravette, AR 72736

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Teresa Treiber, CRHCP — Incumbent



Teresa is Manager of the RHC Team with Spectrum Health System located in West Michigan. Spectrum Health currently has 31 NARHC memberships. Teresa has over 20 years of experience in Rural Healthcare including various leadership positions in the areas of RHC billing, operations and finance. Over the past 20 years at Spectrum, Teresa’s role has evolved into her current position of leading a systemwide RHC team. This team functions as an internal consulting group to assist all 31 RHC’s in all aspects including billing, finance, reimbursement, operations and compliance.

In addition to serving on the Board of Directors for NARHC, Teresa has also been a member of the NARHC policy committee and the NARHC academy committee. She helped create content for the Introduction to RHC’s training as well as the NARHC CRHCP certification program and is also a frequent speaker at NARHC conferences.

Teresa lives in the same small town that she was raised in and why she has a passion for rural healthcare. She continues to advocate and bring awareness to her system leadership of the unique challenges that rural practices and communities face to help ensure that the rural communities continue to receive the high quality health care that is needed. Teresa lives in beautiful northern Michigan with her family and enjoys fishing, camping and spending time outdoors.

Teresa Treiber

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