

Lessons Learned Amid COVID from Clinic Managers & Directors



Denise Schentrup

DNP, APRN-BC/Assoc. Dean Clinic Affairs
Archer Family Health Care ~
UF College of Nursing

Toni Lee

Clinic Manager and MAT Program
Coordinator
North Canyon Family Medicine



Teresa Treiber

Manager, RHC Team
Spectrum Health Corporate

Shannon Chambers

CPC, CRCA, Director of Provider Solutions
S. Carolina Office of Rural Hlth



1. What is the greatest challenge that you have personally faced in the clinic?

2. What have you found to be the main driver of success in your clinics?

3. What concerns do you have for the future of Rural Health Clinics (if any)?

4. Is there anything that you're dealing with in the clinic that keeps you up at night?

5. What opportunities do you think would best help your patients and providers in the clinic?

6. What one change have you made in the clinic that has helped with day to day operations?

Questions?